



**SAMANTHA JANE DURNIAN. CHARTERED PHYSIOTHERAPIST BSc (HONS), MCSP, MHCPC & MAACP.
A6 PHYSIOTHERAPY, BELLRENO, BOLTON ROAD, CHORLEY, LANCS. PR74AJ.**

Work:01257230140

EMAIL: info@a6physio.co.uk WEBSITE: www.a6physio.co.uk

Privacy Policy

(To be read in conjunction with our Terms & Conditions)

We will process your data in accordance with the General Data Protection Regulation (GDPR) 2018. The purpose of the privacy policy is to inform you as a user of the site about what information we collect when you visit the site, how we use the information, whether the information is disclosed and the ways in which we protect users' privacy.

We want you to feel secure when visiting the site. We are committed to respecting your privacy. Below we give an overview of how we do that.

Consent

Your use of this website signifies your consent to us collecting and using personal information about you as specified below in accordance with this policy. By providing your personal information to us, you fully understand and clearly consent to the transfer of such personal information to, and the collection and processing of such information by A6 Physiotherapy in accordance with this privacy policy.

If you do not agree to this policy, please do not provide your personal details to us. This privacy policy is incorporated into, and part of, the Terms and Conditions, which govern your use of the site in general. We will use your information for the purposes set out below.

Information we collect when you visit www.a6physio.co.uk

We collect information indirectly and directly.

We do not store any payment details and all transactions are through online banking.

When you access www.a6physio.co.uk, we use technology to collect information indirectly, such as your internet address, which is then kept in our internet access logs.

We will only collect and store personal information that you choose to provide. ie. Your name and email address. In the event that you are set up with the online pilates membership we will require your name and email address. At the end of your membership, if you choose not to renew, your details are deleted 2 months after your online account has expired. We also collect information directly from you by using cookies. Cookies are small files of information that save and retrieve information about your visit to our site, such as how you entered our site, how you navigated through the site and what information was of interest to you.

These include but are not limited to:

- the IP address from which you access the site (automatically collected)
- the type of browser and operating system used to access the site (automatically collected)
- the date and time of your access to the site (automatically collected)
- the pages you visit (automatically collected)
- what information was of interest to you (automatically collected)
- the internet address of the website from which you accessed the site (automatically collected)
- the site you exit to (automatically collected)

You can choose to accept or decline cookies. You can delete cookies at any time. If you do disable cookies some functions on the site may not work correctly.

How do we use this information?

Any personal data you submit will be retained by A6 Physiotherapy for as long as you use the services provided on the website. Data that you may submit through any communications system that we may provide may be retained for a longer period of up to six months.

We only use the information from cookies for statistical analysis purposes. Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not in order to improve the content and usability. We can learn about the number of visitors to our site and the type of technology that our visitors use. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

We do not connect the information collected through cookies with other information that is personally identifiable, unless required or permitted to do so by law or to enforce the Terms & Conditions.

Will we disclose your information to or share it with other organisations?

As a private organisation, we do not share data with other organisations unless the law permits us to do so. We do not sell individual information. We will share it only with our authorised Data Processors, who must act at all times on our instructions as the Data Controller under the General Data Protection Regulation (GDPR) 2018. Before you submit any information, we will notify you as to why we are asking for specific information and it is up to you whether you provide it.

We may give you access to your information

You are entitled to know whether we hold information about you and, if we do, to have access to that information and require it to be corrected if it is inaccurate. You can do this by contacting us via email.

Your data is kept under secure conditions

Hosting of the website is on state-of-the-art UK data centres that are managed 24/7 by expert technicians using strict security methods to keep your data safe.

We take appropriate steps to maintain the security of your data on our website. The open nature of the internet means that data may flow over networks without security measures and may be accessed and used by people other than those for whom the data is intended. Our intention is that this should not happen and we take measures to ensure that it does not.

Our website has an SSL, based on the AlphaSSL product from GlobalSign, 128-bit to 256-bit SSL encryption. Our website includes a Web Application Firewall (WAF) that identifies and blocks malicious traffic. It runs at the endpoint, enabling deep integration with our website. Unlike cloud alternatives it does not break encryption, cannot be bypassed and cannot leak data. An integrated malware scanner blocks requests that include malicious code and content. It also defends against brute force attacks by limiting login attempts, enforcing strong passwords and other login security measures.



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Legal Purposes

We may disclose your personal information if permitted by law or required to do so by law or where we believe such action is necessary to protect or defend our interests or the interests of our customers or users of our site.

Sale and Transfer

In the event of a sale, merger, consolidation, change in control, transfer of substantial assets, reorganisation or liquidation, we may transfer, sell, or assign to third parties information concerning your relationship with us, including without limitation, personally identifiable information that you provide and other information concerning your relationship with us.

Customer Feedback and Complaints

We welcome your questions and comments about privacy issues and the design of our website. Should you have such comments or have a complaint about how we are using your personal data, please send an email to info@a6physio.co.uk

A6 Physiotherapy reserves the right to change this Privacy Policy as we may deem necessary from time to time or as may be required by law. Any changes will be immediately posted on this website and you are deemed to have accepted the terms of the Policy on your first use of the website following the alterations. Please check our policy from time to time to ensure you are happy with any changes.